

Shared Learnings

FLACRA Pilot Study Evaluation—Peer Specialist Program

Program Overview

FLACRA developed a Peer Specialist Program to increase access to treatment services, especially in rural areas in order to improve engagement in follow up treatment. Medicaid Members were offered same-day services through Peer Support Services or evaluation. A team at FLACRA tracked the Medicaid Member from initiation of treatment throughout engagement using a spreadsheet, prompting follow up at 14, 30, and 44-days after the initial service date.

Start Date: August 2018

End Date: May 2019

Target Population: 177 Medicaid Members outreached initially. 117 Medicaid Members were served.

Program Goal



Improve the rate of successful initiation and engagement in Alcohol and Other Drug (AOD) dependence treatment services.

Learnings



In order to improve engagement in treatment, there needs to be consistent and frequent follow-ups after initiation. Using both a Peer Specialist and a Case Manager has proven successful for FLACRA in improving their engagements.

Results

Prior to the start of the program (as of June 2018), FLACRA engaged only 13% of the Medicaid Members between Day 15 and Day 44. One month into program, FLACRA was successfully engaging 86% of the Medicaid Members between Day 15 and Day 44. FLACRA also increased the engagement of their total population from 25% (pre-implementation) to 66% (post-implementation). See next page for additional results

Organizational Profile

Organization: FLACRA

Website: <https://www.flacra.org/>

Contact Information

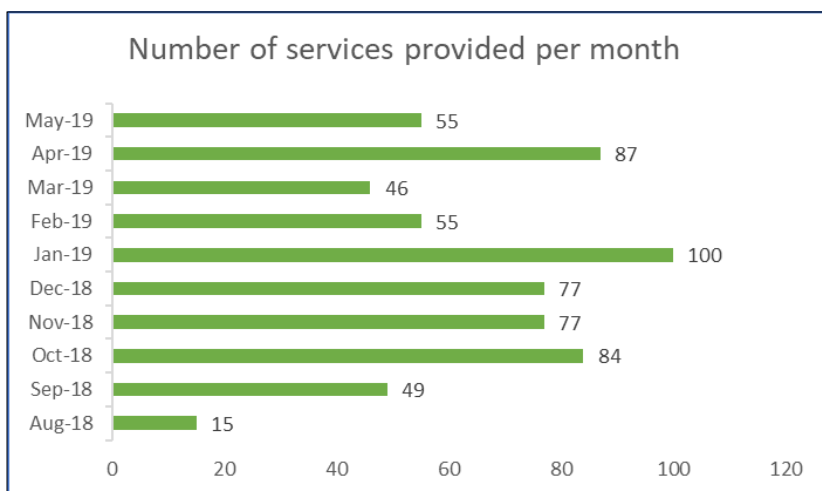
Care Compass Network

Email: info@carecompassnetwork.org

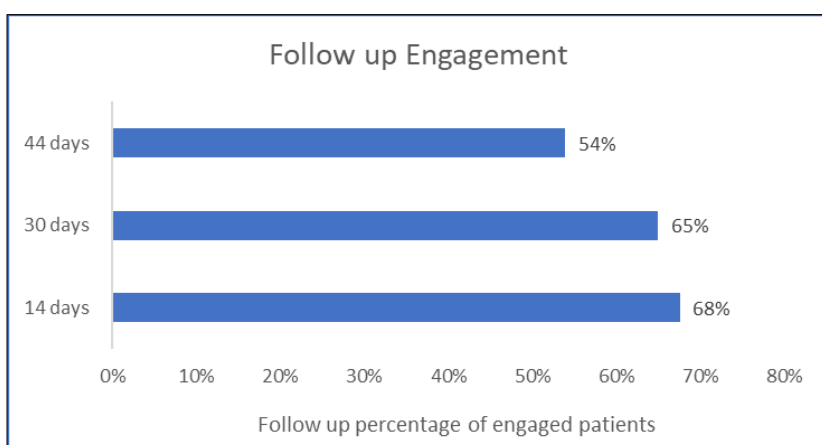
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Results



- This chart shows the number of services provided each month from August 2018 to May 2019.
- In total 645 services were provided to the 117 identified Medicaid Members during the nine-month pilot study. The numbers include those members that may have two treatment services on the same date.



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