

Shared Learnings

Health Literacy Training—Module Approach

Program Overview

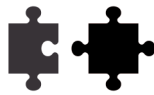
Care Compass Network (CCN) implemented a Health Literacy Train-the-Trainer program to develop 10 Health Literacy Master Trainers to aide in and provide Motivational Interviewing training sustainability throughout the region. CCN held a two-day Train-the-Trainer training in June 2019. Successful trainees will be required to administer at least one (1) give-back training within three (3) months of Train-the-Trainer completion.

Start Date: January 2019

End Date: June 2019

Target Population: CCN partners across the Southern Tier

Program Goals



Strengthen Health Literacy skills and knowledge across the region



Collaborate with organizations across the region to provide training support



Provide a potential new training revenue stream for organizations

Learnings



Identified three (3) core modules: 1) Health Literacy 101, 2) Health Numeracy, and 3) Plain Language and Techniques.



A three-day module was created where partner organizations could send their staff to 1, 2, or all 3 modules. These modules are offered in "sessions", allowing a person to attend one module from one session and continue on to subsequent sessions. This allows an organization to ensure that all staff are trained in the Health Literate/ Cultural Competency approach without disrupting their daily work flow due to requiring all staff to attend at the same time.

Contact Information

Sally J Colletti, Regional Lead

Care Compass Network

Email: SColletti@carecompassnetwork.org