

Shared Learnings

RMS Online Panel Survey—Medication Adherence from a Patient Perspective

Program Overview

Care Compass Network (CCN) manages an online panel comprised of Medicaid members, providers, community organizations, and community residents within a 9-county region. In October 2018, CCN administered a survey to better understand the perspective of the community residents when it comes to medication adherence. This survey was administered to Medicaid members, uninsured, and other community residents, of which 8% were Medicaid/ Uninsured. Over 80% responded that they had taken prescription medications within the last 6 months.

Start Date: October 2018

End Date: January 2019

Target Population: Medicaid members, providers, community organizations, and community residents

Program Goals



Gain a better understanding of the barriers/ reasons for not taking prescribed medication(s)

Learnings



Panel members were asked what factors might prevent them from taking their medication as prescribed. The top three factors, from their perspective are, Remember to take their prescription, affordability of co-pay or cost of prescription, and their prescription is not covered by insurance.



Of those that responded, 72% are aware that drug companies have programs that minimize or eliminate out-of-pocket costs for prescriptions.



21% of those surveyed know that the pharmacist has the ability to waive the co-pay.

Contact Information

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