

Shared Learnings

RMS Online Panel Survey—Specialty Care Survey

Program Overview

Care Compass Network (CCN) manages an online panel comprised of Medicaid members, providers, community organizations, and community residents within a 9-county region. In October 2016, CCN administered a survey to understand the perception of specialty care, and the community's ability to access specialty care in the region. Out of the 178 panel members that responded, 37 members were Medicaid members or uninsured.

Start Date: June 2016

End Date: June 2016

Target Population: Medicaid members, providers, community organizations, and community residents

Program Goals



Understand the community's perceptions around specialty care

Learnings

Providers Most Difficult to Access

All Panel Members

Dermatologist
Psychiatrist
Psychologist

Medicaid/ Uninsured

Psychologist
Dentist
Dermatologist
Psychiatrist
Therapist

Top 3 Types of Care Used/ Needed

All Panel Members

Dentist
Gynecologist
Optometrist

Medicaid/ Uninsured

Dentist
Family Practitioner
Optometrist

Providers Identified as a Specialist

All Panel Members

Neurologist
Cardiologist
Gastroenterologist
Nephrologist
Pediatric Gastroenterologist
Pulmonologist

Medicaid/ Uninsured

Cardiologist
Cardiovascular Surgeon
Endocrinologist
Gastroenterologist
Neurologist
Otolaryngologist
Pediatric Gastroenterologist
Pulmonologist

Contact Information

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